

Ranking Proforma 4

Part(s) under analysis

Support systems ranking

Factor	Definition	Ranking
1. Quality system	Having a quality system fully implemented with clear and measureable results	
2. Continuous improvement practices	Pro-activeness in offering improvement recommendations for the part(s) under analysis (e.g. to solve manufacturing problems, to improve the process)	
3. Training schemes	The availability of relevant training schemes to develop / improve the skills for manufacturing the part(s) under analysis	
4. Reliability of information systems	The accuracy of databases and documentation for the part(s) under analysis (e.g. bills of materials and drawings)	
5. Engineering change system	Holding a record of engineering changes with updated and accurate information for the part(s) under analysis	
6. Technical support system	Responding to technical queries within agreed time scales for the part(s) under analysis	